

## SCHEDULE A

### On-Site Hardware, Software and Administrative Support

Terms of Agreement: January 1, 2007 through December 31, 2007.  
Services will be billed semi-monthly.

#### On-Site Support

**\$558,312 annual fee**

This includes but is not limited to the following:

- User Training and Software Support
- Daily Operations
- Review of Programs and Procedures
- Safeguard the Privacy of Data
- Coordinate Conversions
- Creation of Special Reports
- Evaluation of 3<sup>rd</sup> Party Software
- 3<sup>rd</sup> Party Software
- Network Administration
- Installation of Software
- Installation of New Equipment
- Preventative Maintenance of Equipment and Repair Equipment
- Data Backup/Recovery Plans
- E mail Administration and Support
- Internet Support
- Any Other Support Issues authorized and assigned  
by the Data Board or their liaison

Requests for support beyond the normal day-to-day activities requiring significant time and effort may be treated as special projects at the discretion of the Company or the Customer. These special projects will be tracked and billed separately per Schedule E of this Agreement.

Staff Assigned includes but not limited to the following:

Ted Bueshing, Greg Greenawalt, Aaron Newman, David Perkins,  
Scott Senff and Kevin Low, John Garbacz, Craig Vandergriff, Katrina  
Orpurt or other South Bend office staff

Customer	<u><i>Gretchen A. Bala</i></u>	Date	<u>10-03-06</u>
Company	<u><i>J. K. S.</i></u>	Date	<u>10/30/2006</u>

FEES ABOVE INCLUDE ALL EMPLOYEE EXPENSES:  
LOCAL, STATE, AND FEDERAL TAXES, INSURANCE, VACATION, SICK LEAVE,  
TRAINING, HOLIDAYS, OVERTIME, RETIREMENT ALLOWANCE AND ANY OTHER  
EMPLOYEE COSTS, DIRECT OR INDIRECT. MILEAGES TO AND FROM REMOTE  
SITES ARE INCLUDED.

**SCHEDULE B**  
**St. Joseph County ONLY Application Software Maintenance**

Terms of Agreement: January 1, 2007 through December 31, 2007  
Services will be billed semi-monthly

**Software Maintenance For Application** **\$23,040 annual fee**  
**Software Designed, Authored and Licensed by Low**

Software maintenance for the following St. Joseph County only applications includes the archiving of programs, documentation, technical support and other resources necessary to support these legacy systems. This will be done as long as practical into the future or until such time that St. Joseph County chooses to replace these applications. Program additions or changes are not expected to be done except to correct a program failure. Any program changes should they become necessary, would be done per Schedule D of this Agreement.

Clerk's Receipting and Disbursement  
Sheriff's Booking and Warrants  
Small Claims Court  
Traffic and Misdemeanor Court  
Utilities (Operating Systems)

License of Software above allows for a single installation in each customer location.

Customer <u>Guthrie A. Soley</u>	Date <u>10-03-06</u>
Company <u>J. E. Don</u>	Date <u>10/30/2006</u>

**FEES ABOVE INCLUDE ALL EMPLOYEE EXPENSES:  
LOCAL, STATE, AND FEDERAL TAXES, INSURANCE, VACATION, SICK LEAVE,  
TRAINING, HOLIDAYS, OVERTIME, RETIREMENT ALLOWANCE AND ANY OTHER  
EMPLOYEE COSTS, DIRECT OR INDIRECT.**

## SCHEDULE C

### COOP Application Software Maintenance

Terms of Agreement: January 1, 2007 through December 31, 2007  
Services will be billed semi-monthly

**Software Maintenance For Application** **\$100,440 annual fee**  
**Software Designed, Authored and Licensed by Low**

Software maintenance/support shall include individual program additions or changes that correct program failure, enhance program performance and/or improve presentation. The following Low software products are subject to continued revisions.

Windows General Ledger  
Includes: Remote PO Entry  
          Budget Projection  
          User Defined Query  
          Report Archiving  
          Auto Signature Financial System  
Fixed Assets Inventory System  
Windows Payroll/Human Resources  
Includes: Remote Time Reporting  
          Report Archiving  
          Auto Signature Payroll System  
Windows License Excise Tax  
Windows Property Tax System  
Utilities (Operating Systems)

License of Software above allows for a single installation in each customer location.

Customer <u><i>James A. Bell</i></u>	Date <u>10-03-06</u>
Company <u><i>J. L. &amp; Son</i></u>	Date <u>10/30/2006</u>

FEES ABOVE INCLUDE ALL EMPLOYEE EXPENSES:  
LOCAL, STATE, AND FEDERAL TAXES, INSURANCE, VACATION, SICK LEAVE,  
TRAINING, HOLIDAYS, OVERTIME, RETIREMENT ALLOWANCE AND ANY OTHER  
EMPLOYEE COSTS, DIRECT OR INDIRECT.

## SCHEDULE D

### Software Design and Development

Terms of Agreement: January 1, 2007 through December 31, 2007  
Services will be billed semi-monthly

**Software Design and Development**  
**(estimated average hourly rate)**

**\$69.00 Per Hour**  
**Billed as used**

All shared Software Design and Development will be done at a reduced cooperative rate. Software Design and Development or changes to St. Joseph County only applications may not be eligible for this reduced cooperative rate.

Software Design and Development shall be authorized and assigned by the Data Board or their liaison and includes but is not limited to the following:

- Enhancements to current application software
- Creation of Report Writers required by administrative staff
- Conversion of data to/from Low applications
- Conversion of data to/from other vendors applications

Staff assigned includes but not limited to the following:

Don Barker, Tom Greenway, John Garbacz, Greg Bailey, Jeff Cope,  
Bob Heide, Carl Kazmierzak, Tony Malone

Customer <u><i>Gregory G. Bailey</i></u>	Date <u>10-3-06</u>
Company <u><i>St. Joseph County</i></u>	Date <u>10/30/2006</u>

FEES ABOVE INCLUDE ALL EMPLOYEE EXPENSES:  
LOCAL, STATE, AND FEDERAL TAXES, INSURANCE, VACATION, SICK LEAVE,  
TRAINING, HOLIDAYS, OVERTIME, RETIREMENT ALLOWANCE AND ANY OTHER  
EMPLOYEE COSTS, DIRECT OR INDIRECT.

## SCHEDULE E

### Advanced Technical or Additional Support

Terms of Agreement: January 1, 2007 through December 31, 2007.  
Services will be billed semi-monthly as used.

**Advanced Technical or Additional Support**  
**(estimated average hourly rate)**

**\$59.00 Per Hour**  
**Billed as Used**

Requests for support beyond the normal day-to-day activities requiring significant time and effort may be treated as special projects at the discretion of the Company or the Customer. These special projects will be tracked and billed separately.

All Advanced Technical or Additional Support shall be authorized and assigned by the Data Board or their liaison and will be done at a reduced cooperative rate for the following:

On an as requested or as needed basis

Staff assigned:

South Bend Office or On-Site Staff as appropriate

Customer <u><i>Gordon G. Boller</i></u>	Date <u>10-3-06</u>
Company <u><i>J. C. &amp; R.</i></u>	Date <u>10/30/2006</u>

FEES ABOVE INCLUDE ALL EMPLOYEE EXPENSES:  
LOCAL, STATE, AND FEDERAL TAXES, INSURANCE, VACATION, SICK LEAVE,  
TRAINING, HOLIDAYS, OVERTIME, RETIREMENT ALLOWANCE AND ANY OTHER  
EMPLOYEE COSTS, DIRECT OR INDIRECT. MILEAGES TO AND FROM REMOTE  
SITES ARE INCLUDED.